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spirited

dialogue





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Conflict Management

The Art of Conflict Management course enables leaders to handle conflict effectively to resolve issues. This 1-day workshop equips participants with the strategies to properly manage conflicts for positive outcomes. Leaders will walk away with the tools to speak persuasively. arrive at resolutions, avoid pitfalls, build acceptance, and improve team engagement.

At the end of this workshop, participants will be able to:

- \rightarrow Achieve spirited dialogue via crucial conversation.
- \rightarrow Use tools to speak persuasively, not abrasively.
- \rightarrow Seeing better resolution & results when faced with critical issues.
- \rightarrow Avoid the pitfalls of avoiding conflicts with others
- \rightarrow Foster teamwork and better decision making.
- \rightarrow Build acceptance rather than resistance.
- \rightarrow Resolve individual and group disagreements.
- \rightarrow Enhance communication and discussion of sensitive and critical issues while maintaining relationships.
- \rightarrow Improve team engagement and positive work environment

DATE 25th AUGUST 2021 WEDNESDAY TIME 9.00am - 5.00pm SPEAKER KC-I FF

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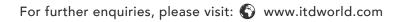
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You

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